

Government of Odisha
MS&ME Department

NOTIFICATION

No. S&I-(Startup)-13/2018-2186/MSME, Bhubaneswar, dated 4th April, 2018

After careful consideration, the following 'Grievance Redressal Mechanism' is notified for the purpose of resolving issues of Startups relating to public procurement in a time bound manner :

- (i) Startups may submit issues relating to public procurement **online** through the Startup Odisha Portal www.startupodisha.gov.in.
- (ii) Such grievances will be placed before a Committee comprising of Director, Industries, Odisha as Chairman, M.D., OSIC and DEPM as Members and CEO, IED as Member Convenor. This committee will meet every alternate Tuesday in the afternoon at IED, Bhubaneswar.
- (iii) Representative (s) of the concerned Department (s) to which the grievance relates, will be invited as a Special Invitee to the aforementioned Committee.
- (iv) CEO, IED is declared as Nodal Officer for the purpose to liase with Government Departments concerned for final resolution of the grievances in a time bound manner.
- (v) Alternatively, the Startups may approach the Additional Chief Secretary, MSME in the MSME Department or CEO, IED at Startup Secretariat (**offline**) in their respective 'Grievance Cell' held every Monday afternoon to get their grievances resolved.


(L.N. Gupta) 4.4.18

Additional Chief Secretary to Government

Memo No.2187/MSME, Date: 04.04.2018

Copy forwarded to CEO, IED/Evangelist, Startup Odisha for information and necessary action.


4/4/2018
Additional Secretary to Government

Memo No.2189/MSME,

Date: 04.04.2018

Copy forwarded to Secretary, DIPP, Udyog Bhawan, New Delhi/CEO, Invest India (Startup India Hub), Vigyan Bhawan, New Delhi for information and necessary action.


Additional Secretary to Government

Memo No.2189/MSME,

Date: 04.04.2018

Copy forwarded to all Departments/All Heads of Departments/All Revenue Divisional Commissioners/All Collectors/All Regional Industries Centres/All District Industries Centres/All Public Sector Undertakings/Head, State Portal Group, IT Centre, Secretariat, Bhubaneswar/All Sections of MSME Departments/Guard File (5 copies) for information and necessary action.


Additional Secretary to Government